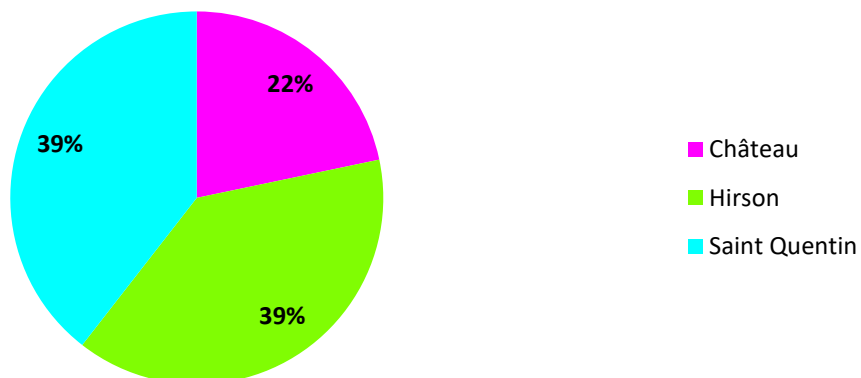
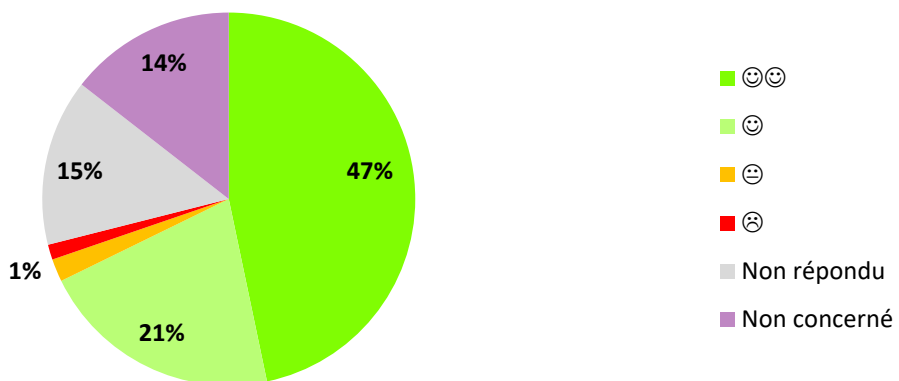


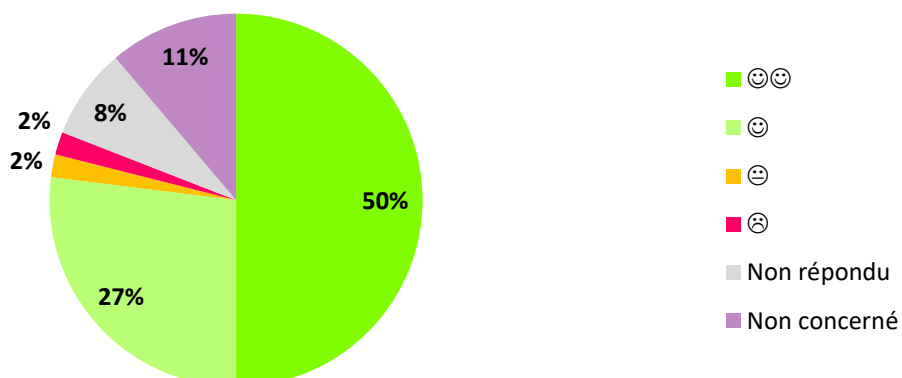
## Retour des enquêtes par secteur



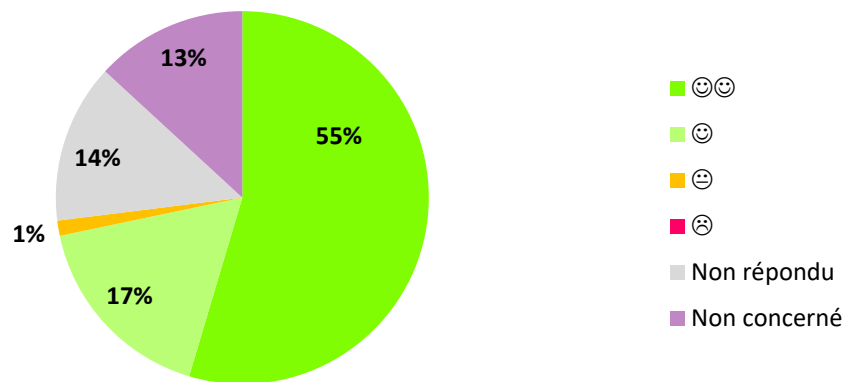
## Locaux accessibles



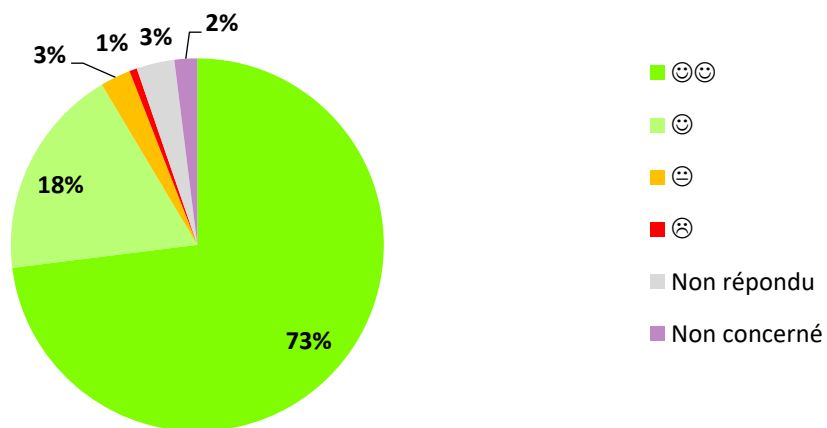
## Horaires adaptés



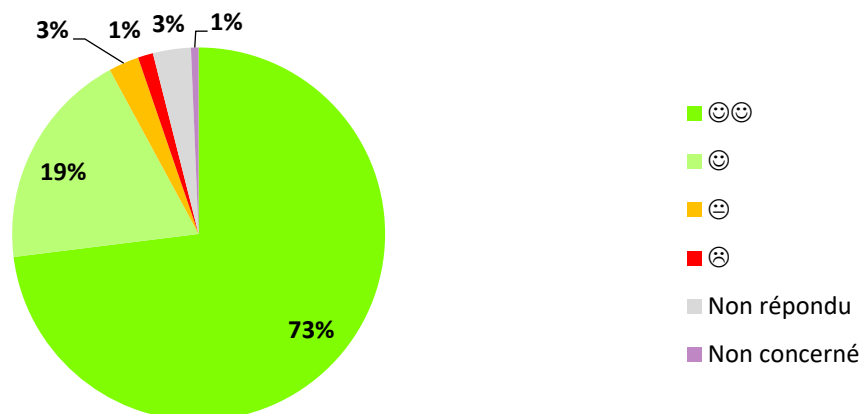
## Accueil physique



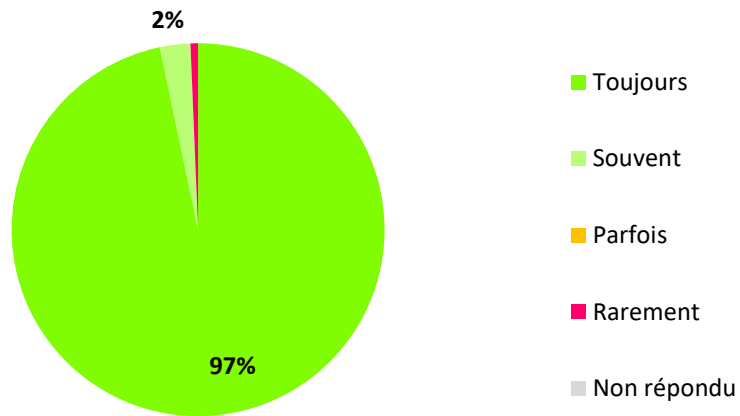
## Accueil téléphonique



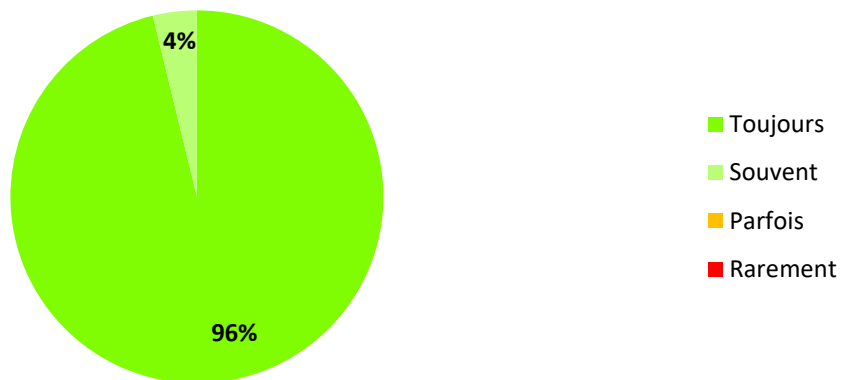
## Réponse aux attentes



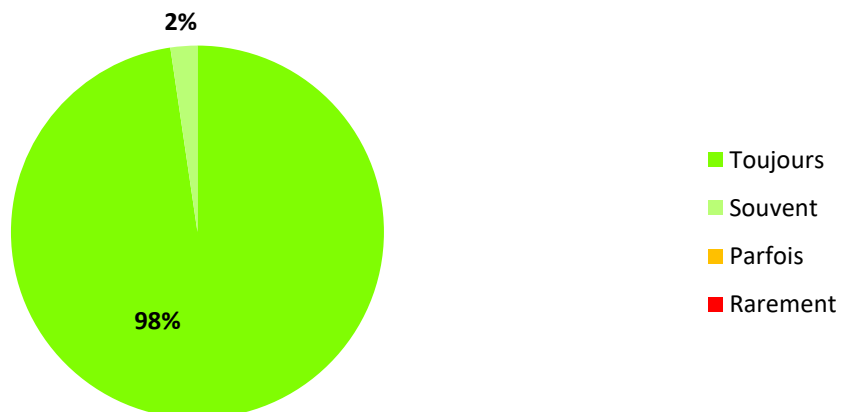
## Amabilité tous intervenants confondus



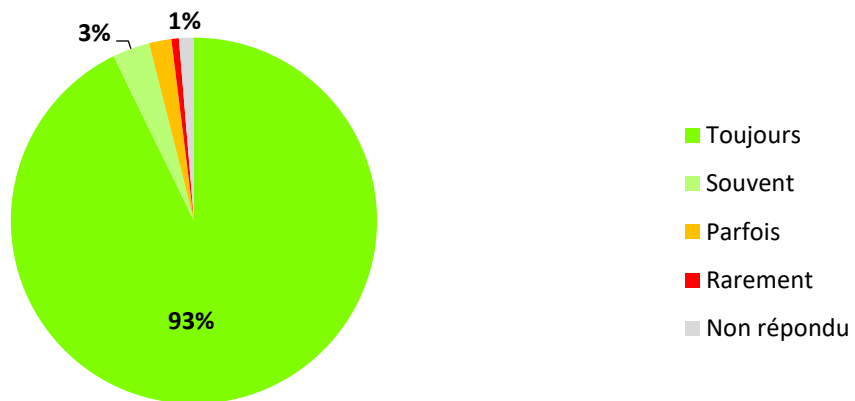
## Amabilité TISF



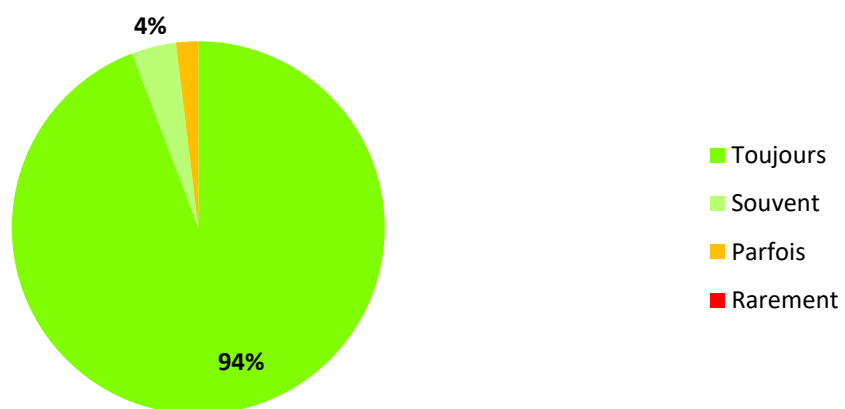
## Amabilité AES



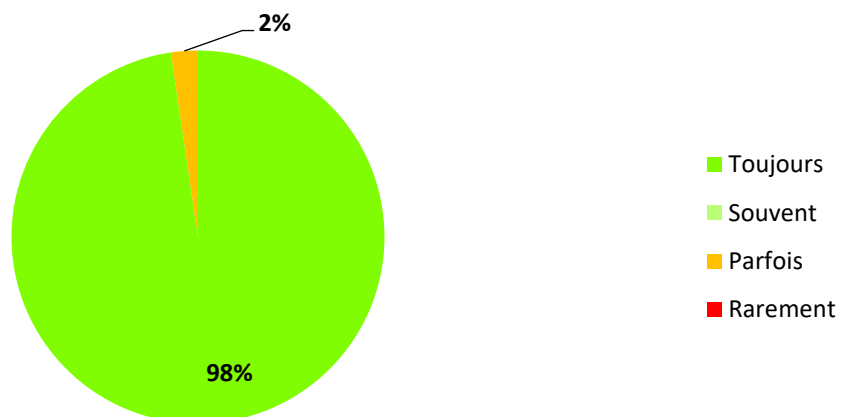
## Disponibilité et écoute tous intervenants confondus



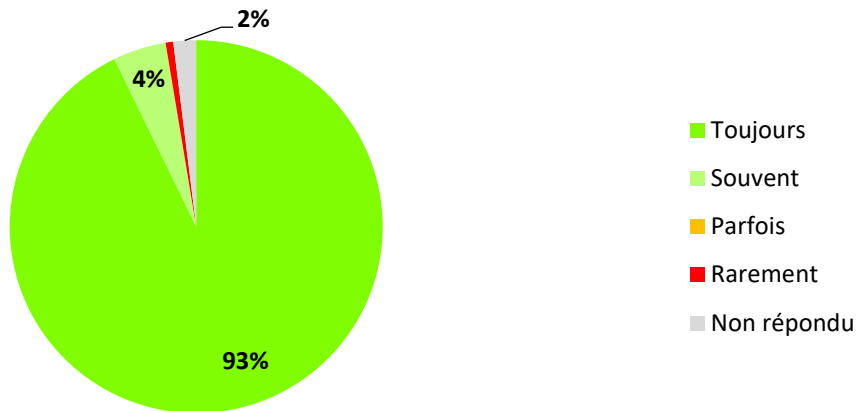
## Disponibilité et écoute des TISF



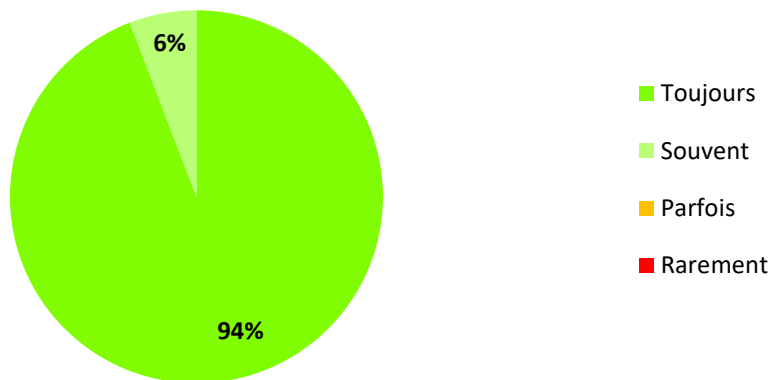
## Disponibilité et écoute des AES



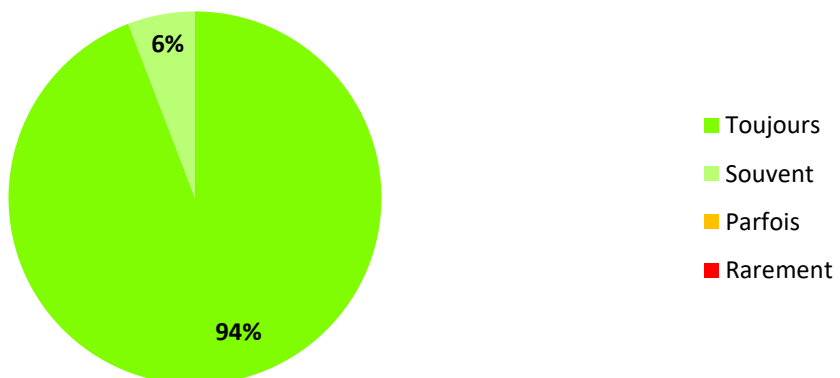
## Ponctualité des intervenants



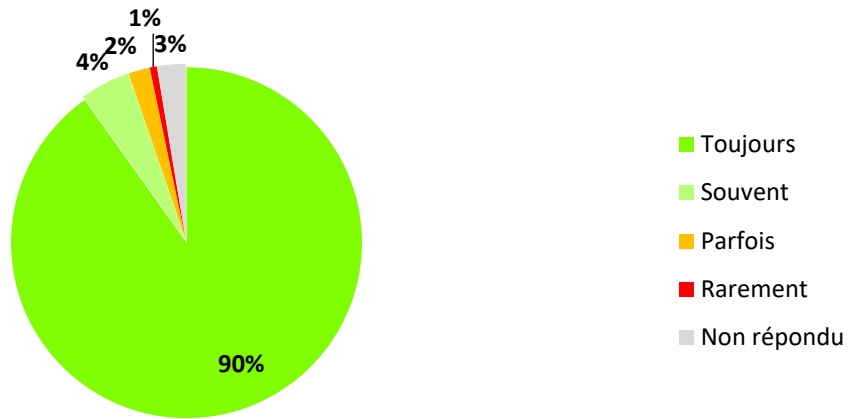
## Ponctualité des TISF



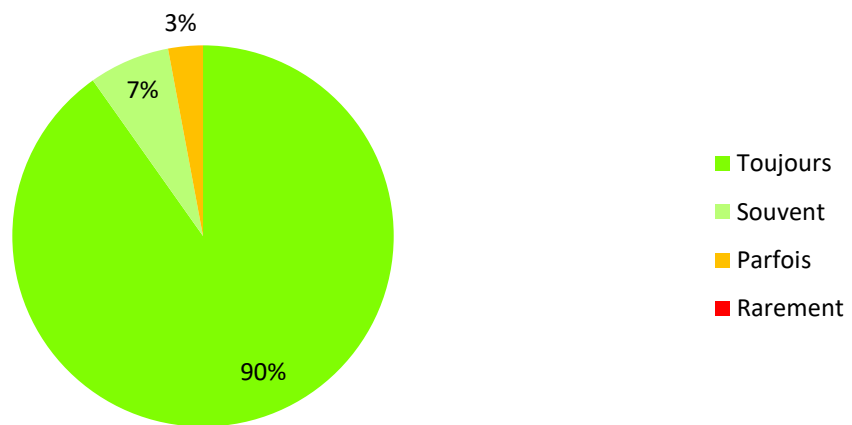
## Ponctualité des AES



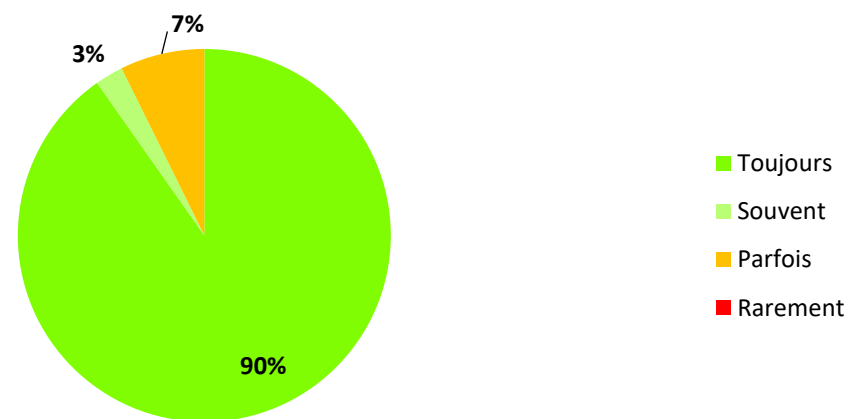
## Discrétion des intervenants



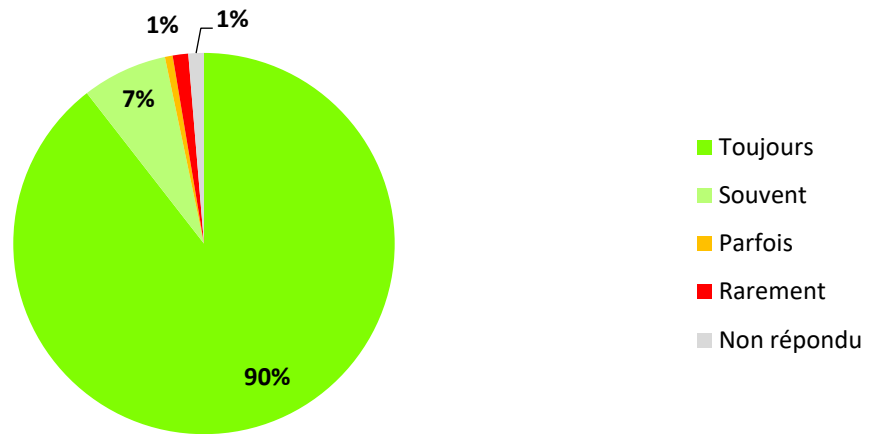
## Discrétion des TISF



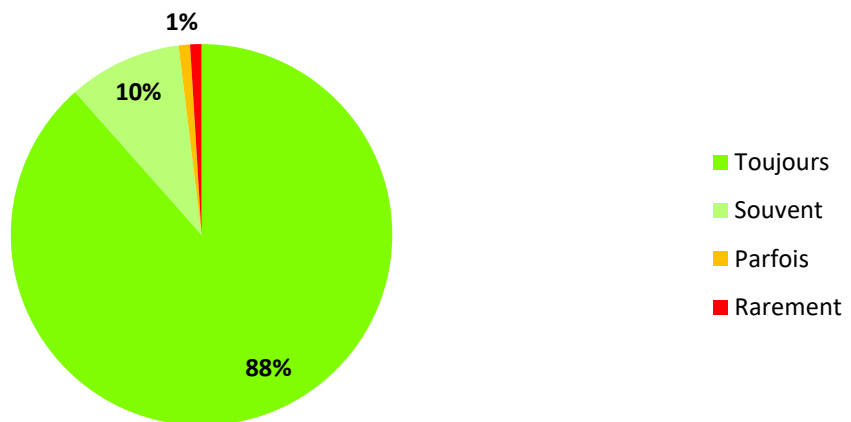
## Discrétion des AES



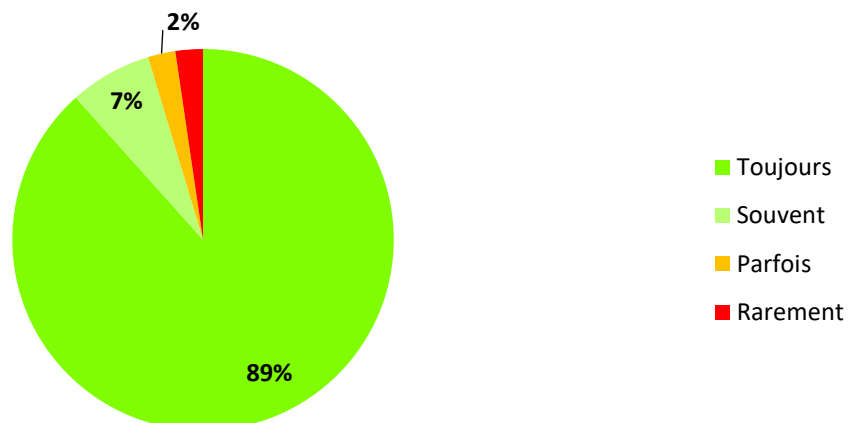
## Confiance



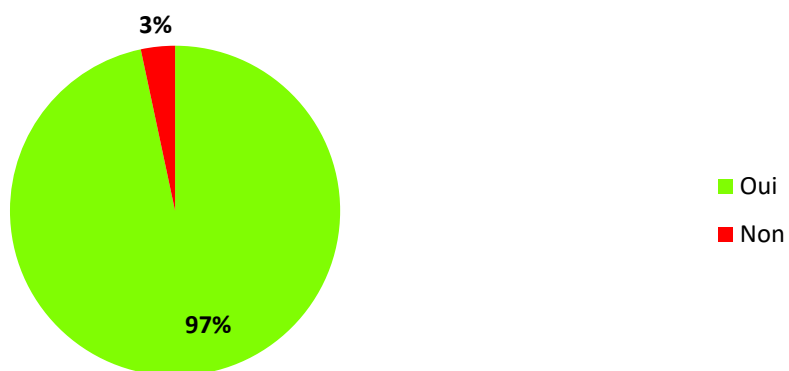
## Confiance des TISF



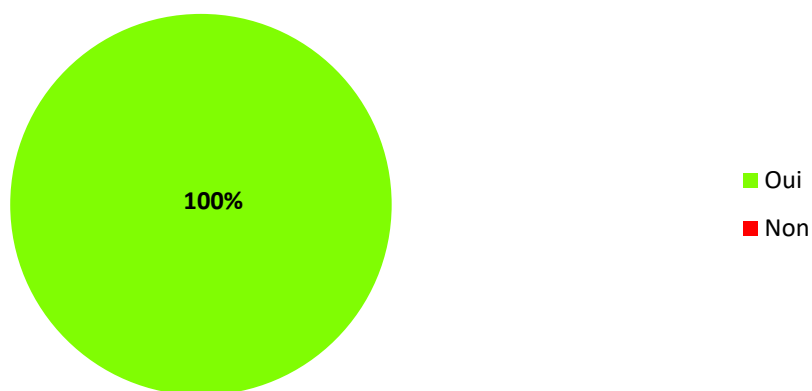
## Confiance des AES



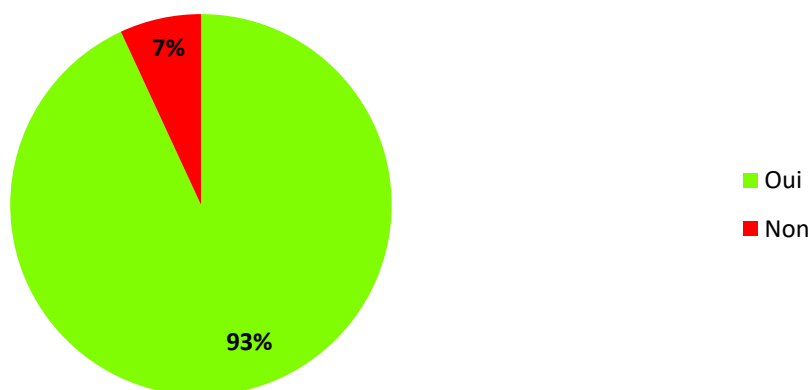
## Coordination des intervenants lorsqu'il y en a plusieurs



## Coordination entre les TISF

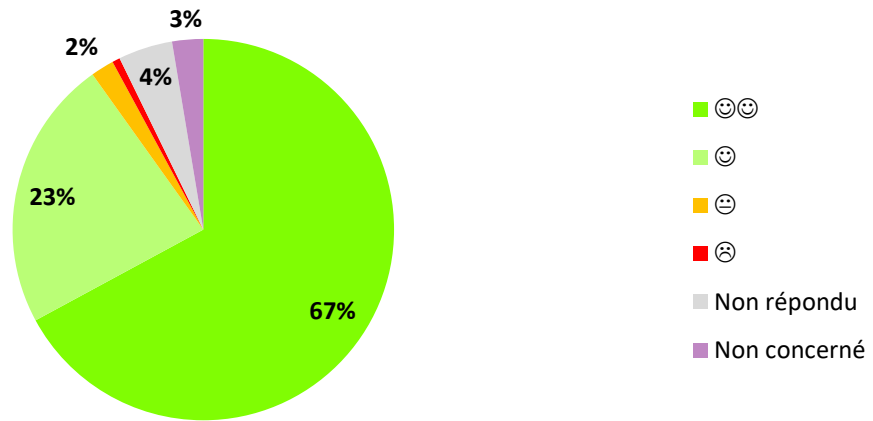


## Coordination entre les AES

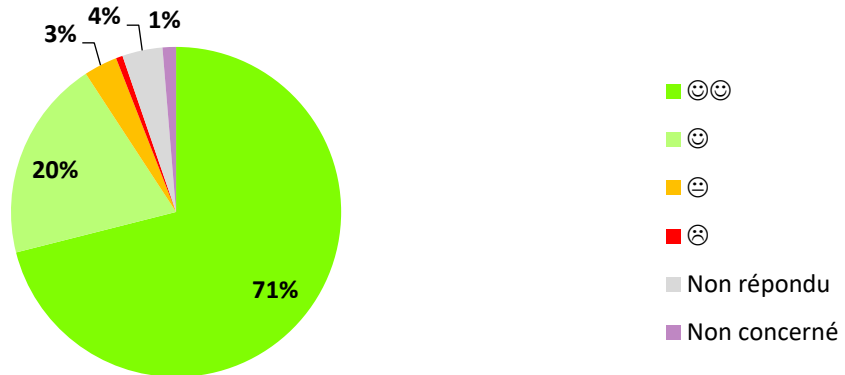




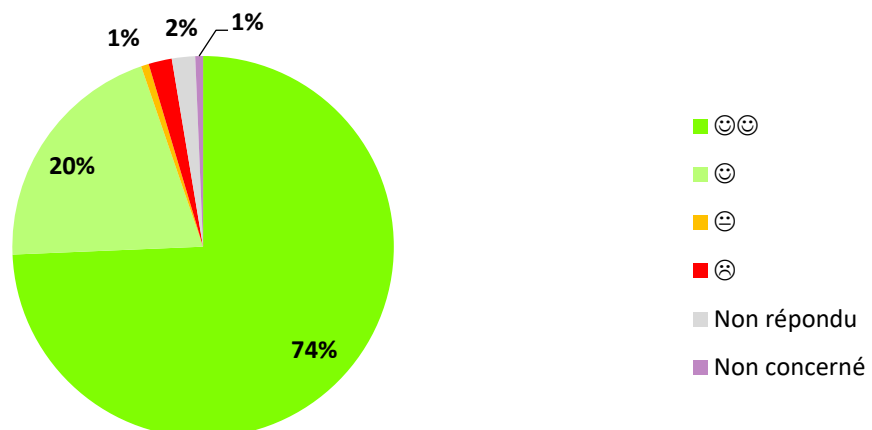
## Délai raisonnable entre l'appel et le RDV



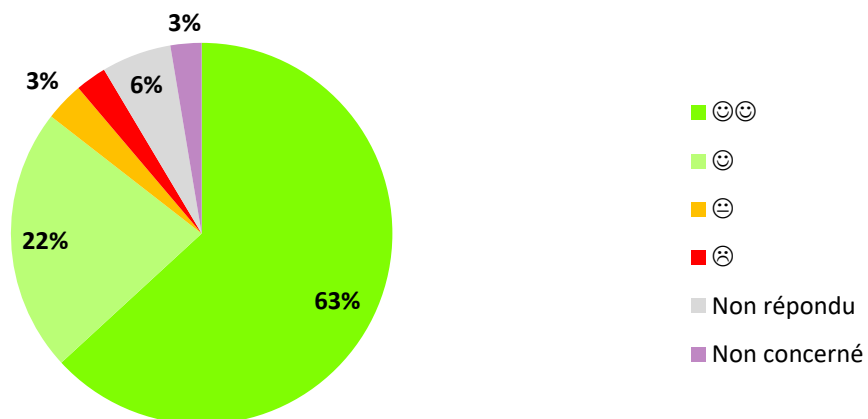
## Délai raisonnable entre le RDV et la première intervention



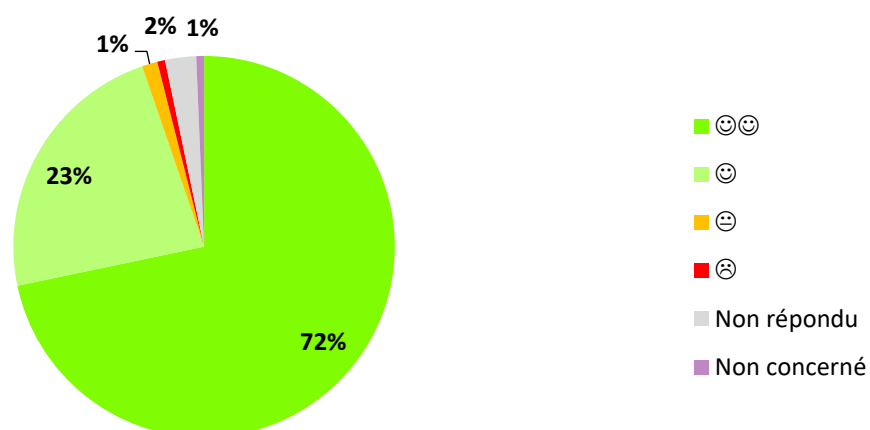
## Service proposé adapté au besoin



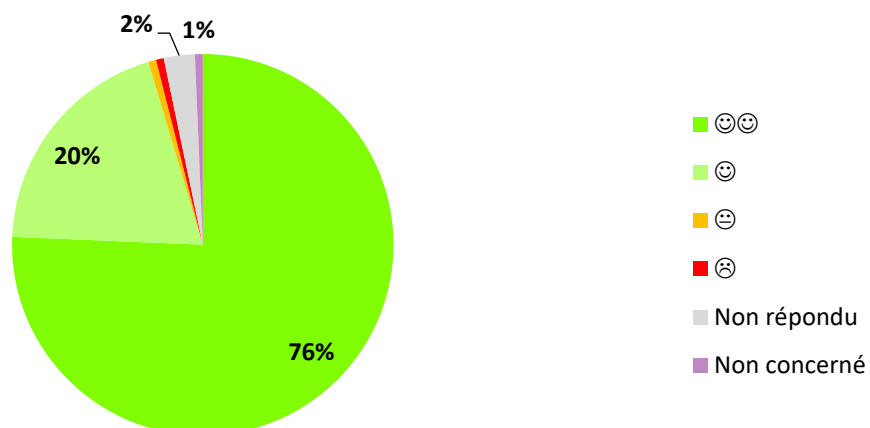
## Continuité d'intervention en cas d'absence



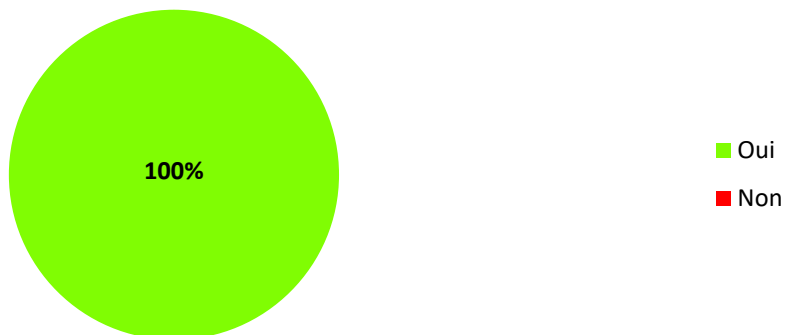
## Le travail réalisé correspond au diagnostic



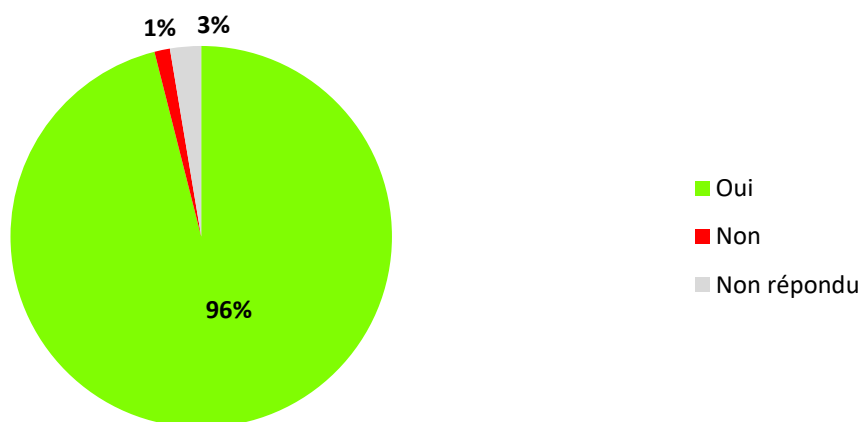
## Le travail réalisé correspond aux besoins



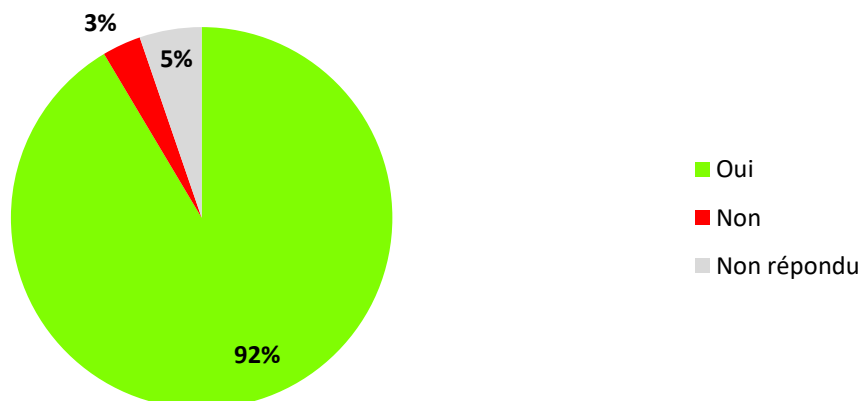
## Satisfaction de la réponse donnée à la suite d'une réclamation



## Satisfaction des interventions



## Conseillerai l'AFAD





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